



OZSBI PROFESSIONAL DEVELOPMENT WORKSHOP

EMOTIONAL INTELLIGENCE: THE INGREDIENT FOR EFFECTIVE LEADERS

PRESENTED BY: DALE MCCOY

Strengthen your leadership by better understanding how emotions influence behavior, decision-making, and relationships. This interactive workshop helps participants build self-awareness, practice self-control, and choose responses that lead to more positive outcomes.

IN THIS WORKSHOP, YOU WILL LEARN HOW TO:

- Understand the role of emotional intelligence in effective leadership
- Explore Gardner's Multiple Intelligences & different ways people are "smart"
- Assess your current level of emotional intelligence
- Recognize how emotions influence behavior and relationships
- Strengthen self-control to prevent reactions you may regret
- Practice "integrity in the moment of choice" under pressure
- Use emotional intelligence behaviors to create positive outcomes

This workshop is ideal for supervisors, managers, and team leads who want to improve self-awareness, communication, and leadership effectiveness.

NOVEMBER 17, 2026 9:30 AM TO 4:30 PM | LUNCH INCLUDED
\$250 FOR OZSBI MEMBERS | \$275 GENERAL ADMISSION
GO TO [CRM.OZSBI.COM/EVENTS](https://crm.ozsbi.com/events) TO REGISTER

In Partnership with:



Missouri State University SBDC - West Plains
395 East Jackie Garrett
West Plains, MO 65775
sbdc.missouristate.edu

Funded in part through a cooperative agreement with the U.S. Small Business Administration. Programs are extended to the public on a non-discriminatory basis. Reasonable accommodations for persons with disabilities will be made if requested at least 2 weeks in advance. Contact Madison at 417-256-9724.

Ozarks Small Business Incubator, 408 Washington Ave., West Plains, MO 65775